



Liferay DXP Admin Experience Accessibility Conformance Report

December 2025

DXP 2025.Q4.0 Quarterly Release

Liferay Accessibility Conformance Report
Revised Section International

(Based on International VPAT® [Version 2.5](#) April 24, 2025)

**Voluntary Product Accessibility
Template® (VPAT®) International Edition**
Version 2.5Rev

Table of Contents

Voluntary Product Accessibility Template® (VPAT®)	2
Liferay DXP Admin Accessibility Conformance Report	3
Applicable Standards/Guidelines	4
Terms	5
WCAG 2.x Report	5
Revised Section 508 Report	28
EN 301 549 Report	30
Legal Disclaimer (Company)	33

Liferay DXP Admin Experience Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: DXP 2025.Q4.0 Quarterly Release

Report Date: November 29, 2025

Product Description: One platform to solve the complex needs of your organization and provide exceptional user experiences at every touchpoint.

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Notes: At Liferay, we believe an accessible product is a better product, which is why we've made accessibility a strategic priority.

We are committed to making Liferay an inclusive, accessible product that leaves nobody out.

Our goals:

- Make accessibility part of the Product Delivery priorities and culture.
- Generate accessible features by design.
- Give leads, prospects, and customers confidence in Liferay's accessibility capabilities and commitment from the beginning.
- Get WCAG / ADA certified.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

We will achieve these goals with the following strategy:

- **Clear Ownership and Governance:** The Platform Experience Team owns Liferay's accessibility initiative and must establish guidelines and governance to deliver an accessible product.
- **Accessible Design System:** We are evolving Lexicon, our Design System, to be accessible out-of-the-box.
- **Accessible by Design:** We are investing accessibility by procuring accessibility training for our designers and developers. In turn we are providing internal guidelines to all Liferay teams to better comply with WCAG/ADA rules, and incorporating accessibility rules into our code review tooling.
- **Accessibility Testing by Default:** We make sure new features are accessible before they reach the product, by including accessibility tests in our standard QA tests for all delivery teams. These tests are based on the reference tools AXE and JAWS.

- **Collaboration:** We proactively collaborate with some of the top accessibility companies in the USA and Europe to perform audits on our product and improve continuously.

The entire company is executing this strategy and making Liferay a better product for everybody.

Evaluation Methods Used:

Conformance to the listed accessibility standards has been evaluated by Liferay experts in accessibility using a combination of automated analysis tools and manual testing by keyboard and assistive technologies (screen readers, screen magnifiers, contrast checkers, chromatic vision simulators, etc.). The tests have been applied to a significant and representative number of product pages.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.2	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes / No)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) and EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
 - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
 - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
 - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
 - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Liferay DXP provides sufficient text alternatives to user interactions within the default product.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Liferay DXP does not contain/provide pre-recorded audio-only or video-only assets or interactions.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Liferay DXP does not provide captions for pre-recorded content. Any content uploaded to the system must contain or support captions.
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Liferay DXP does not contain any pre-recorded content.

1.3.1 Info and Relationships (Level A)

Web: Supports

Web: Liferay DXP uses semantic markup to aid in screen reader navigation. Labels are included for hidden table cells, presentation icons are labeled, and titles are included when needed.

Also applies to:

EN 301 549 Criteria

- 9.1.3.1 (Web)
- 10.1.3.1 (Non-web document)
- 11.1.3.1.1 (Open Functionality Software)
- 11.1.3.1.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)
- Revised Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

1.3.2 Meaningful Sequence (Level A)

Web: Supports

Web: Liferay DXP uses semantic markup to create a consistent and meaningful sequence for pages.

Also applies to:

EN 301 549 Criteria

- 9.1.3.2 (Web)
- 10.1.3.2 (Non-web document)
- 11.1.3.2.1 (Open Functionality Software)
- 11.1.3.2.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
 - 504.2 (Authoring Tool)
 - 602.3 (Support Docs)
-

1.3.3 Sensory Characteristics (Level A)

Also applies to:

EN 301 549 Criteria

- 9.1.3.3 (Web)
- 10.1.3.3 (Non-web document)
- 11.1.3.3 (Open Functionality Software)
- 11.1.3.3 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Liferay DXP does not include elements that require the recognition of size, shape, or sound of specific objects to function.

1.4.1 Use of Color (Level A)

Also applies to:

EN 301 549 Criteria

- 9.1.4.1 (Web)
- 10.1.4.1 (Non-web document)
- 11.1.4.1 (Open Functionality Software)
- 11.1.4.1 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Liferay DXP does not use color to solely convey meaning.

1.4.2 Audio Control (Level A)

Also applies to:

EN 301 549 Criteria

- 9.1.4.2 (Web)
- 10.1.4.2 (Non-web document)
- 11.1.4.2 (Open Functionality Software)
- 11.1.4.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Liferay DXP does not contain audio that plays automatically.

<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Liferay DXP is very concerned about keyboard use and we are always looking for details that can be improved in keyboard interaction.</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Liferay DXP always provides a way via keyboard to move focus away from the current element.</p>
<p>2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Liferay DXP does not contain shortcuts composed only by a letter or key, they are always key combinations not used by the system.</p>

2.2.1 Timing Adjustable (Level A)

Web: Supports

Web: Liferay DXP includes some temporal alerts that cannot be time-extended, but they provide an extended and sufficient duration to allow comfortable reading.

Also applies to:

EN 301 549 Criteria

- 9.2.2.1 (Web)
- 10.2.2.1 (Non-web document)
- 11.2.2.1 (Open Functionality Software)
- 11.2.2.1 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

2.2.2 Pause, Stop, Hide (Level A)

Web: Supports

Web: Liferay DXP provides mechanisms to stop/play animations or components like image sliders.

Also applies to:

EN 301 549 Criteria

- 9.2.2.2 (Web)
- 10.2.2.2 (Non-web document)
- 11.2.2.2 (Open Functionality Software)
- 11.2.2.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
 - 504.2 (Authoring Tool)
 - 602.3 (Support Docs)
-

2.3.1 Three Flashes or Below Threshold (Level A)

Web: Supports

Web: Liferay DXP does not contain flashing animations.

Also applies to:

EN 301 549 Criteria

- 9.2.3.1 (Web)
- 10.2.3.1 (Non-web document)
- 11.2.3.1 (Open Functionality Software)
- 11.2.3.1 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

2.4.1 Bypass Blocks (Level A)

Web: Supports

Web: Liferay DXP provides mechanisms to skip large components like product navigation and a general Skip to Main Content link.

Also applies to:

EN 301 549 Criteria

- 9.2.4.1 (Web)
- 10.2.4.1 (Non-web document) –

Does not apply

- 11.2.4.1 (Open Functionality Software) –

Does not apply

- 11.2.4.1 (Closed Software) –

Does not apply

- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software) –

Does not apply to non-web software

- 504.2 (Authoring Tool)
- 602.3 (Support Docs) –

Does not apply to non-web docs

2.4.2 Page Titled (Level A)

Also applies to:

EN 301 549 Criteria

- 9.2.4.2 (Web)
- 10.2.4.2 (Non-web document)
- 11.2.4.2 (Open Functionality Software) -

Does not apply

- 11.2.4.2 (Closed Software) –

Does not apply

- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)

Web: Supports

Web: Liferay DXP provides semantic titles and allows website administrators to customize them.

2.4.3 Focus Order (Level A)

Also applies to:

EN 301 549 Criteria

- 9.2.4.3 (Web)
- 10.2.4.3 (Non-web document)
- 11.2.4.3 (Open Functionality Software)
- 11.2.4.3 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Liferay DXP follows a semantic page layout, and focusable components receive focus in an order that preserves meaning and operability.

<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Liferay DXP links can be determined from the link text alone.</p>
<p>2.5.1 Pointer Gestures (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: All Liferay DXP functionalities can be operated with a single pointer without a path-based gesture.</p>
<p>2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Liferay DXP does not offer web content that depends on pointer actions.</p>

<p>2.5.3 Label in Name (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Liferay DXP does not use labels that include images of text.</p>
<p>2.5.4 Motion Actuation (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Liferay DXP does not include functionalities that require motion to operate.</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: In Liferay DXP, the language is programmatically determinable.</p>

<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: In Liferay DXP, the focus state does not initiate a context switch. In some cases, help text may be displayed as a title.</p>
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: In Liferay DXP, some changes in the interface are made without notifying the user.</p>
<p>3.2.6 Consistent Help (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Liferay DXP provides assistance or support channels that are official and communicated to all our customers.</p>

<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: In Liferay DXP, errors are correctly or clearly notified to screen readers.</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: In Liferay DXP, a very small portion of legacy product functionalities is not properly described to the user.</p>
<p>3.3.7 Redundant Entry (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Liferay DXP makes it easy for users to complete multi-step processes</p>

4.1.1 Parsing (Level A)

Web: Supports

For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the [WCAG 2.0 Editorial Errata](#) and the [WCAG 2.1 Editorial Errata](#).

Applies to:

WCAG 2.0 and 2.1 – Always answer ‘Supports’

WCAG 2.2 (obsolete and removed) -

Does not apply

EN 301 549 Criteria

- 9.4.1.1 (Web)
- 10.4.1.1 (Non-web document)
- 11.4.1.1.1 (Open Functionality Software)
- 11.4.1.1.2 (Closed Software) –

Does not apply

- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

4.1.2 Name, Role, Value (Level A)

Web: Partially Supports

Web: In Liferay DXP, a very small number of properties and values are not set correctly, mainly within legacy components that require updates.

Also applies to:

EN 301 549 Criteria

- 9.4.1.2 (Web)
- 10.4.1.2 (Non-web document)
- 11.4.1.2.1 (Open Functionality Software)
- 11.4.1.2.2 (Closed Software) –

Does not apply

- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
 - 504.2 (Authoring Tool)
 - 602.3 (Support Docs)
-

Table 2: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Liferay DXP does not provide live audio.
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Liferay DXP does not provide live audio.

1.3.4 Orientation (Level AA 2.1 and 2.2)

Also applies to:

EN 301 549 Criteria

- 9.1.3.4 (Web)
- 10.1.3.4 (Non-web document)
- 11.1.3.4 (Open Functionality Software)
- 11.1.3.4 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

Web: Supports

Web: Liferay DXP provides auto RTL processing of CSS and responsive interfaces.

1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)

Also applies to:

EN 301 549 Criteria

- 9.1.3.5 (Web)
- 10.1.3.5 (Non-web document)
- 11.1.3.5.1 (Open Functionality Software)
- 11.1.3.5.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

Web: Supports

Web: Liferay DXP uses common and standard input types to identify the type of information users need to fill out.

1.4.3 Contrast (Minimum) (Level AA)

Also applies to:

EN 301 549 Criteria

- 9.1.4.3 (Web)
- 10.1.4.3 (Non-web document)
- 11.1.4.3 (Open Functionality Software)
- 11.1.4.3 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Liferay DXP provides color contrast tested interfaces and design systems.

<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Liferay DXP allows users to change the size of the base text, use native “Hover Text”, native zoom, etc.</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – <p>Does not apply</p> <ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Liferay DXP does not include images of text.</p>
<p>1.4.10 Reflow (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Liferay DXP pages are adapted for mobile and for 400% desktop screen zoom, although a few complex legacy functionalities may not be fully optimized for these contexts.</p>

1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)

Web: Supports

Web: Liferay DXP is tested to ensure non-text color contrast compliance.

Also applies to:

EN 301 549 Criteria

- 9.1.4.11 (Web)
- 10.1.4.11 (Non-web document)
- 11.1.4.11 (Open Functionality Software)
- 11.1.4.11 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

1.4.12 Text Spacing (Level AA 2.1 and 2.2)

Web: Supports

Web: Liferay DXP provides correct line height, spacing, letter spacing, and word spacing for text. The ability to increase letter spacing is also provided through the product's accessibility menu.

Also applies to:

EN 301 549 Criteria

- 9.1.4.12 (Web)
- 10.1.4.12 (Non-web document)
- 11.1.4.12 (Open Functionality Software)
- 11.1.4.12 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)

Web: Supports

Web: Liferay DXP's popovers and tooltips are hoverable and dismissible with the esc key.

Also applies to:

EN 301 549 Criteria

- 9.1.4.13 (Web)
- 10.1.4.13 (Non-web document)
- 11.1.4.13 (Open Functionality Software)
- 11.1.4.13 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

2.4.5 Multiple Ways (Level AA)

Also applies to:

EN 301 549 Criteria

- 9.2.4.5 (Web)
- 10.2.4.5 (Non-web document) –

Does not apply

- 11.2.4.5 (Open Functionality Software) –

Does not apply

- 11.2.4.5 (Closed Software) –

Does not apply

- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software) –

Does not apply to non-web software

- 504.2 (Authoring Tool)
- 602.3 (Support Docs) –

Does not apply to non-web docs

Web: Partially
Supports

Web: Liferay DXP provides multiple ways to navigate to all administration pages and work is underway to provide global search and navigation.

2.4.6 Headings and Labels (Level AA)

Also applies to:

EN 301 549 Criteria

- 9.2.4.6 (Web)
- 10.2.4.6 (Non-web document)
- 11.2.4.6 (Open Functionality Software)
- 11.2.4.6 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Liferay DXP provides a robust and consistent heading hierarchy

<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Liferay DXP's focus state features a double white/blue line that is visible inside and outside of the element.
<p>2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: Liferay DXP does not hide a component when receiving keyboard focus.
<p>2.5.7 Dragging Movements (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: Liferay offers keyboard alternatives to drag & drop functionality
<p>2.5.8 Target Size (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: Liferay DXP sets the component interaction sizes to meet this criterion.

3.1.2 Language of Parts (Level AA)

Web: Supports

Web: Liferay DXP uses standard OS fonts, so all characters can be displayed correctly.

Also applies to:

EN 301 549 Criteria

- 9.3.1.2 (Web)
- 10.3.1.2 (Non-web document)
- 11.3.1.2 (Open Functionality Software) –

Does not apply

- 11.3.1.2 (Closed Software) – Does not

apply

- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
 - 504.2 (Authoring Tool)
 - 602.3 (Support Docs)
-

3.2.3 Consistent Navigation (Level AA)

Web: Partially
Supports

Web: In Liferay DXP, some parts of the product need to be updated to achieve consistency in navigation systems.

Also applies to:

EN 301 549 Criteria

- 9.3.2.3 (Web)
- 10.3.2.3 (Non-web document) –

Does not apply

- 11.3.2.3 (Open Functionality Software) –

Does not apply

- 11.3.2.3 (Closed Software) –

Does not apply

- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)
- Revised Section 508
- 501 (Web)(Software) –

Does not apply to non-web software

- 504.2 (Authoring Tool)
- 602.3 (Support Docs) –

Does not apply to non-web docs

3.2.4 Consistent Identification (Level AA)

Also applies to:

EN 301 549 Criteria

- 9.3.2.4 (Web)
- 10.3.2.4 (Non-web document) –

Does not apply

- 11.3.2.4 (Open Functionality Software) –

Does not apply

- 11.3.2.4 (Closed Software) –

Does not apply

- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software) –

Does not apply to non-web software

- 504.2 (Authoring Tool)
- 602.3 (Support Docs) –

Does not apply to non-web docs

Web: Partially
Supports

Web: In Liferay DXP, some parts of the product need to be updated to achieve visual consistency.

3.3.3 Error Suggestion (Level AA)

Also applies to:

EN 301 549 Criteria

- 9.3.3.3 (Web)
- 10.3.3.3 (Non-web document)
- 11.3.3.3 (Open Functionality Software)
- 11.3.3.3 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Partially
Supports

Web: Liferay DXP needs to upgrade general error suggestion patterns.

<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Liferay DXP does not require legal or financial data.</p>
<p>3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Liferay DXP does not require extra cognitive function tests for its default authentication pattern.</p>
<p>4.1.3 Status Messages (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – <p>Does not apply</p> <ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Liferay DXP offers great feedback to screen readers, but some parts of the product need to be updated.</p>

Table 3: Success Criteria, Level AAA

Notes: Not Applicable

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Web: Most of the product can be used with screen readers. There are some cases where proper feedback regarding what is happening on the screen.
302.2 With Limited Vision	Partially Supports	Web: Liferay DXP supports standard browser scaling in most cases but needs to improve overall font scaling.
302.3 Without Perception of Color	Supports	Web: Liferay DXP is based on a proven color contrast design system. Some widgets such as the calendar were rebuilt completely to increase usability without perception of color
302.4 Without Hearing	Supports	Web: Liferay DXP's out-of-the-box components do not require the use of hearing. All video content is added by the end user.
302.5 With Limited Hearing	Supports	Web: Liferay DXP components do not require the use of hearing. All video content is added by the end user.
302.6 Without Speech	Supports	Web: Liferay DXP does not require the use of speech.

302.7 With Limited Manipulation	Supports	Web: Liferay DXP provides keyboard-based interaction.
302.8 With Limited Reach and Strength	Supports	Web: Liferay DXP provides keyboard-based interaction, but some functionalities are still being improved.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Web: Liferay DXP is consistent in its application of layout elements, terminology, and colors. Liferay DXP maintains consistent and predictable interactions for those with limited language, cognitive, and learning abilities.

Chapter 4: [Hardware](#)

Notes:

Chapter 5: [Software](#)

Notes:

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features		

602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation		
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features		
603.3 Accommodation of Communication Needs		

EN 301 549 Report

Notes: Not Applicable

Clause 4: [Functional Performance Statements \(FPS\)](#)

Notes: Not Applicable

Clause 5: [Generic Requirements](#)

Notes: Not Applicable

Clause 6: [ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Clause 7: [ICT with Video Capabilities](#)

Notes: Not Applicable

Clause 8: [Hardware](#)

Notes: Not Applicable

Clause 9: [Web \(see WCAG 2.x section\)](#)

Notes: Not Applicable

Clause 10: [Non-Web Documents](#)

Notes: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning		
10.6 Audio description timing		

Clause 11: [Software](#)

Notes: Not Applicable

Clause 12: [Documentation and Support Services](#)

Notes: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features		
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features		
12.2.3 Effective communication		
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) is provided to assist customers and partners in evaluating the accessibility characteristics of Liferay DXP. The information contained in this document reflects the product's accessibility status at the time of publication and is based on Liferay's interpretation of the WCAG 2.2 guidelines, testing methods, and available product documentation.

The results presented are derived from a combination of automated evaluations, manual reviews, and expert analysis. Because implementations, configurations, and customizations performed by customers or third parties may affect accessibility, this VPAT does not guarantee compliance in all deployment scenarios.

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